



Frequently Asked Questions

Our Wax Seals:

1. Q: How long will I have to wait before I receive my seal.

A: All of our seals are engraved in-house. This means we can design and engrave your seal ready for despatch the very next day.

2. Q: Can you make seal from my logo or artwork?

A: Absolutely, it's our speciality. We can either use a machine to engrave your logo or custom design, or chisel it by hand. We can also produce 3D effect seals.

3. Q: What are your seals made of?

A: All of our seals are made from high-quality solid Brass, they're finished to a very high standard and adorned with a wooden handle.

4. Q: Do your online prices include VAT and International Delivery?

A: Yes, all our prices include VAT and standard delivery.

5. Q: Can I get my seal in a presentation box?

A: From customer feedback, we've learned that better choice and fast, high quality turnaround were more important than presentation boxes. We've done away with them to keep costs down, that's why we're the cheapest online retailer for custom wax seals.

6. Q: Small or Large?

A: Our small size is 25mm and our large is 38mm. When using our 100mm sealing wax candles, you'll get up to eight impressions with our small size seals and up to four with our larger seals. If you'd like another size, get in touch. We can make anything from 5mm to 80mm.

7. Q: Where do your seals come from?

A: 100% of our wax seals and waxes are sourced exclusively from the UK and manufactured by our team in-house. Our seals are the best of British.

Our Sealing Wax:

1. Q: What kind of sealing wax do you sell?

A: We offer 2 kinds, traditional wax (which is like a candle) where you light the wick and drip the wax onto the area you wish to seal, or Glue Gun Wax, which is designed to plug into a standard glue gun, perfect if you need to seal in higher volumes.

2. Q: Why does your wax only make 4 -8 impressions per stick? Other websites quote 16-20.

A: Many of our competitors sell their wax seals with a much smaller diameter as standard. We also try to give as accurate an impression as possible.

3. Q: Can I have some sealing wax by next day guaranteed?

A: We stock all our wax in large quantities so next day delivery is fine by us.

